

Within formats, replace ZZ with applicable car vendor code—AL, ET or ZL

CAR AVAILABILITY AND RATES

Display with flight segments	CRAS#/CZZ (# =segment number)
Display without flight segments	CRAMIA05SEP08SEP/ARR-10A/DT-10A/CZZ
Display Local Availability & Rates	CRAORL05SEP08SEP/ARR-10A/DT-10A/CZZ/LC64
Display One-way between Airport	CRAMIA05SEP08SEP/ARR-10A/DT-10A/CZZ/DO-TPA
Display One-way Airport to Local	CRAMIA05SEP08SEP/ARR-10A/DT-10A/CZZ/DO-ORL63
Display One-way Local to Airport	CRAORL05SEP08SEP/ARR-10A/DT-10A/CZZ/LC64/DO-TPA
Display One-way Local to Local	CRAORL05SEP08SEP/ARR-10A/DT-10A/CZZ/LC64/DO-ORL63

OPTIONAL SHOP QUALIFIERS

Display by Car Type	/VICAR
Display Contracted Rate	/CD-contractid
Display Contracted Rate/Billing Number required	/CD-contractid/ID-billingnumber
Display Contracted Rate/Loyalty #/Billing #	/CD-contractid/ID-emclubno/G-CCZZbillingnumberEXPMM-YY
Display Contracted Rate with Loyalty Number†	/CD-contractid/ID-emclubno (if billing # required, use sell qualifier below)
Display in a different currency	/EXXX
Display by Loyalty Number	/ID-emclubno
Display Unlimited Miles	/QR-U

SELL FORMATS

Reference Sell from Availability Display	CRO# (# = line number)
Direct Sell between Air Segments	CRNS1/CZZ/VFCAR (1 = air segment)
Direct Sell without Air Segment	CRNMIA05SEP08SEP/ARR-10A/DT-10A/CZZ/VICAR
Direct Sell Local Location	CRNORL05SEP08SEP/ARR-10A/DT-10A/CZZ/LC64/VICAR
Passive Segment	CRN@MKSAN1JAN4JAN/CZZ/VICAR/CF-12345678

OPTIONAL SELL QUALIFIERS

†Billing Number (when shop contains Contract & Loyalty Number)	/G-CCZZbillingnumberEXPMM-YY
Billing Reference	/BR-XXXXXXX (up to 25 alphanumeric for PO, job number, etc.)
Child Seat/Infant Seat	/SQ-CST (use a - (dash) between multiple entries)
Coupon Code	/CP-XXXXXX
Credit Card Guarantee	/G-XX98754321012345EXPMMYY (XX=credit card code)
Direct Sell with Contract ID, Loyalty Number and Billing Number	/CD-contractid/ID-emclubno/G-ZZbillingnumber
Flight Information	/ARR-DL123-1130A
Name (if different than first name in PNR)	/NM-LAST FIRST
Navigational Equipment	/SQ-NVS (use a - (dash) between multiple entries)
Renter Email Format	/SI-TM*first.last@email.com* (should be 1st or after VI within SI field)
Renter Telephone	/PH-123-456-7890
Supplemental Information	/SI-XXXXXX (use space between multiple entries)
Voucher Payment (see Helpful Hints section)	/SI-VI--XXXXXXX (two dashes following VI)

LOCATIONS

Display list of locations by city	CRLSFO/CZZ
Display airport location policy	CRDLAX/CZZ
Display local location policy	CRDORL/LR63/CZZ

MISCELLANEOUS

Cancel Segment	X# (# = segment number)
Redisplay Car Quote	CRA*
Convert currency	4C@EUR/1000¥US
Find Currency and Country Codes	4C*
Display Rate Rule from Availability	CRR# or CRRS# from PNR (# = segment number)

Helpful Hints

- A reservation is not complete until the itinerary is ended, ET or ER must be entered after all sells or modifications.
- Do not add Loyalty number with modify format, it needs to be on original shop or direct sell.
- The billing number (*if required*) should be on the original booking, but IF you are modifying to add a billing number, THEN the Contract ID (*and* Loyalty number, if applicable) must also be passed again in the same entry.
- Verify your confirmation number and rate after a modify, it may have changed due to a forced cancel/rebook.
- To determine which is the correct voucher format to use for your contract, please contact your Alamo/Enterprise/National representative.
- For “Value” vouchers, use the currency used by the destination station.
- To redeem coupons, one can be booked via GDS on your original res by using the coupon qualifier on your sell format. If you need to redeem more than one on the same reservation, please visit the TA version of our brand website (as listed below), where you can book under your IATA and redeem up to three certificates.
- When booking multiple items in the SI field, please use a period to separate items.
- When booking multiple items in the SQ field, please use a dash to separate items.
- Emerald Club Special Notes
 - To access the special benefits available to Executive Elite level Emerald Club members, including guaranteed availability in US & CA with 24-hour notice, be sure to include their loyalty number in the shop or direct sell formats.
 - The Meet & Greet service offered to Executive VIP level Emerald Club members is not supported for bookings made via the GDS, however, if the member would like to change their profile to Greet Only instead--then reservations can be booked via GDS.

Assistance

Travel Advisor Websites

<https://nationalcar.com/ta>
<https://ta.alamo.com/>
<https://ta.enterprise.com/>

Mobility (advance arrangement for adaptive devices)

MobilityAdministration@em.com